



MAINTENANCE ■ SPARE PARTS ■ PHONE SUPPORT

# NELA Service Agreements

## Service Plan - Gold

With this premium plan, you will be getting all the benefits of our Silver Level plus it includes the travel expenditure of our trained service technicians that come to your production facility to take care of any issues that couldn't be handled over the phone.

### 24/7 Phone Support:

You have a simple question regarding the equipment and/or its operation or you have a major emergency in the middle of production. Our 24/7 phone support can help. You will always talk to a trained NELA technician which will make sure you get your questions answered and your problems solved.

### CM-Machine (Coordinate Measuring Machine):

Our inhouse Mitutoyo® CM-Machine measures within tolerance of up to .0002". This way we can measure your bent plates and especially the bend angles. This is a great way to monitor the quality of your plates and tolerances to ensure a perfect register.

### Parts:

Don't worry about costly replacement parts and wear and tear. With this package you get the parts you need to ensure a trouble-free performance of your NELA equipment.

### Labor + Travel Expenses:

Should you require a NELA technician on-site to fix an issue, you don't have to worry about labor or travel costs. With this plan you get all the labor and travel expenses you need for free to take care of any issues that arise with your NELA equipment.

For details and pricing, please call our Service Department at 1-888-407-4808 and ask for Carl Jones. All plans are annual plans and must be renewed on an annual basis.



*World Class  
Service for your  
future:*

Peace of mind any day,  
any night all year long

Keeps your equipment  
maintained and taken care for  
the years to come

Several options to fit  
your needs and operation



CALL TODAY TO ENQUIRE  
ABOUT OUR PLANS:  
1-888-407-4808