



MAINTENANCE ■ SPARE PARTS ■ PHONE SUPPORT

# NELA Service Agreements

## Service Plan - Copper

This is our basic plan yet it offers great peace of mind at a very reasonable rate. It covers a lot - from 24/7 phone support to use of our CM-Machine to frequently check your bent plates.

### 24/7 Phone Support:

You have a simple question regarding the equipment and/or its operation or you have a major emergency in the middle of production. Our 24/7 phone support can help. You will always talk to a trained NELA technician which will make sure you get your questions answered and your problems solved.

### CM-Machine (Coordinate Measuring Machine):

Our inhouse Mitutoyo® CM-Machine measures within tolerance of up to .0002". This way we can measure your bent plates and especially the bend angles. This is a great way to monitor your plates on a regular basis to ensure they meet the tolerances to ensure a perfect register. Besides that, this service enables us to troubleshoot many issues that might occur. By looking at the measuring report, we are able to pinpoint problems within the bender that most of the time need simple adjustment but have a big impact on your finished printing product.

With this plan you get as many free measurements as you need. Simply schedule a measuring appointment and send your plates in. As soon as we have measured the plates, we will give you a status report and our recommendation to solve possible problems.

For details and pricing, please call our Service Department at 1-888-407-4808 and ask for Carl Jones. All plans are annual plans and must be renewed on an annual basis.



*World Class  
Service for your  
future:*

Peace of mind any day,  
any night all year long

Keeps your equipment  
maintained and taken care for  
the years to come

Several options to fit  
your needs and operation



CALL TODAY TO ENQUIRE  
ABOUT OUR PLANS:  
1-888-407-4808