



MAINTENANCE ■ SPARE PARTS ■ PHONE SUPPORT

NELA Service Agreements

Service Plan - Bronze

With the Bronze plan, you will be getting all the benefits of our Copper Level plus any parts that are needed to keep your NELA equipment running smoothly.

24/7 Phone Support:

You have a simple question regarding the equipment and/or its operation or you have a major emergency in the middle of production. Our 24/7 phone support can help. You will always talk to a trained NELA technician which will make sure you get your questions answered and your problems solved.

CM-Machine (Coordinate Measuring Machine):

Our inhouse Mitutoyo® CM-Machine measures within tolerance of up to .0002". This way we can measure your bent plates and especially the bend angles. This is a great way to monitor your plates on a regular basis to ensure they meet the tolerances to ensure a perfect register. Besides that, this service enables us to troubleshoot many issues that might occur. By looking at the measuring report, we are able to pinpoint problems within the bender that most of the time need simple adjustment but have a big impact on your finished printing product.

Parts:

Don't worry about costly replacement parts and wear and tear. With this package you get all the parts you need to ensure a trouble-free performance of your NELA equipment. Plus we will ship them to you for free (except same-day) even overnight-emergency shipping is free. No limits.

For details and pricing, please call our Service Department at 1-888-407-4808 and ask for Carl Jones. All plans are annual plans and must be renewed on an annual basis.



*World Class
Service for your
future:*

Peace of mind any day,
any night all year long

Keeps your equipment
maintained and taken care for
the years to come

Several options to fit
your needs and operation



CALL TODAY TO ENQUIRE
ABOUT OUR PLANS:
1-888-407-4808